

# SwipeRx Privacy Policy

## 1. Introduction

### 1.1. Introduction

SwipeRx is an online social network platform for pharmacy professionals, including pharmacists, pharmacy assistants, pharmacy owners and other key stakeholders in the pharmacy space. Its goal is to help promote access to information and encourage collaboration among pharmacy personnel. In doing so, SwipeRx collects and securely stores user information.

### 1.2. Agreement

By using the SwipeRx app (the "App"), accessing the SwipeRx website (Site) or any applications (Services) made available by mClinica Pte. Ltd. (mClinica), however accessed, you agree to be bound by this Privacy Policy. The App and Site are owned and controlled by mClinica. If you do not agree to be bound by this Privacy Policy, you are not allowed to use this Site or App.

## 2. What information we collect

### 2.1. Registration

SwipeRx is a social and professional network, exclusive for Pharmacy Professionals. We collect the necessary information to verify that users are pharmacy professionals, including Name, Location, E-mail, Phone Number, Education, Work experience, Age and Gender. Users are also encouraged to add a profile picture of themselves to improve the overall experience of the network.

### 2.2. Profile Information

Apart from the information provided during registration, users can add more information about themselves, their experience, skills and interests. This information will improve the way their professional identity will be represented on the platform and improve the overall quality of the network.

### 2.3. Phonebook and other services that sync with SwipeRx

You may use the SwipeRx tool for importing contacts via your mobile phone's phonebook, e-mail account or other platforms ("Contacts"), where you have stored your information. We will store your information and help you find your Contacts, which are already on the SwipeRx platform, as well as invite those who are not. This will improve your SwipeRx experience.

When you send an invitation to somebody in your Contacts to join SwipeRx and to connect with you, that person may have access to your email address or mobile number (for SMS invitations) since it may be displayed in the invitation. We may also remind your invitees of your invitation on your behalf if they do not accept your invitation immediately.

Any contact information that you sync with the SwipeRx platform is governed by the User Agreement and this Privacy Policy. You can remove your information at any time via contacting our customer service via the “Contact Us” menu in the app.

#### **2.4. Customer service**

When you contact our customer support service, we may need to access your account, activity and messages and collect the information to better address your question, respond to it and provide a solution. We do not use any information that we access for advertising.

#### **2.5. Using the SwipeRx services**

When you use the SwipeRx services, either via the mobile application or website, we collect information about your usage activity - for example - when you click on ads, fill up surveys, post or engage with content, search for content, apply for jobs and other activities.

#### **2.8. Cookies**

We use cookies and similar technologies to help us recognize you across multiple devices and provide higher security, as well as improve your SwipeRx user experience.

### **3. How we use your personal information**

#### **3.1. Consent to SwipeRx processing information about you**

When you create your account and use the SwipeRx services, you share personal information with us. By providing personal information to us, you are expressly and voluntarily accepting the terms and conditions of our User Agreement as well as accepting and agreeing to our processing of your personal information as per this Privacy Policy. You can withdraw your consent at any point in time by deleting your account information or by contacting our customer service.

#### **3.2. User communications**

When you initiate communication with other users on SwipeRx or when you invite people outside the platform, your name, profile picture, e-mail and/or phone number may be shared with the other party with whom you initiate communication.

#### **3.3. Service development and customized experience**

Depending on your personal information, we will make features available to you that make your experience better. Examples include jobs, events and other content that are tailored for your work experience, location and education.

### **4. Sharing information with third parties**

Other members of the SwipeRx network can view only your Name, Location, Work Experience and Education. Your E-mail, Phone Number, Birthday and Gender is only available to our team for contacting and verification purposes and to employers when you apply for jobs via the platform.

We do not rent or sell your personal contact information to anyone, apart from the purpose of contacting you with regards to the SwipeRx services you engage with, including applying for jobs.

#### **4.1. Disclosures to others as the result of a change in control or sale of mClinica**

We may disclose your personal information to a third party as part of a sale of mClinica, or as a sale of its asset, subsidiary, or division, or as the result of a change in control of the company or one of its affiliates, or in preparation of these events. Any third party to which we transfer or sell our assets to will have the right to continue to use the personal and other information that you provide to us in the manner set out in this Privacy Policy.

### **5. Changes and security**

#### **5.1. Changes to this Privacy Policy**

We may change this Privacy Policy from time to time. If we make significant changes in the way we treat your personal information, or to the Privacy Policy, we will provide notice to you.

#### **5.2. Security**

We have created and applied security practices to protect your personal information at par with industry standards. Access to your data is password-protected. We regularly monitor and keep our security standards up to date. However, we do not warrant the security of any information you transmit to us and we strongly advise against sharing any confidential information through our platform, messages and group discussion features.